

Query 1

We are increasingly encountering issues whereby DNO's are updating LLFCs without the relevant charging statements being updated resulting in us being unsure of what the banding is for these new LLFs and therefore unable to price/ bill customers.

To date we're experiencing this issue with two network operators.

Please can you advise what steps the DNO should be taking to ensure the relevant charging statements are available at the point a new LLFC is added and what can be done to prevent this from reoccurring?

Query 2

I'm just looking to clarify how the LLF updates linked to the April 2026 TCR band changes will be communicated to suppliers.

Our understanding is that when an MPAN moves between TCR bands (e.g., a shift from Band 1 to Band 2 for an LV Site Specific), this shows up as an LLF/DUoS Tariff ID change.

Historically, those LLF changes have come through in D0171 flows. To help us prepare our billing systems (especially C2M) for the April 2026 updates, could you let us know:

- Whether the LLF updates for the April band changes will be sent via D0171 flows;
- When suppliers should expect to start receiving them; and
- Whether there are any changes to the format or timing we should be aware of.

Query 3

I'm getting in touch to request clarification on how MPANs associated with domestic premises but serving communal or landlord areas ("landlord supply" sites) should be treated for the purposes of industry charges. We would appreciate guidance on the following:

- How should landlord supply MPANs be categorised for charging purposes and what factors determine this classification?
- How should this be reflected in profile classes and LLFs / DUoS Tariff IDs?
- How the classification should be considered when assessing eligibility for things such as the RO discount, WHD/ECO, or SVT price cap treatment.
- Whether DCUSA intends to provide, or is able to provide, any supplier guidance to ensure a consistent approach across DNO areas.